



Addendum No. 2

DATE: December 15, 2016

Joliet Junior College
1215 Houbolt Road
Joliet, IL 60431

TO: Prospective Respondents
SUBJECT: Addendum No. 2
PROJECT NAME: IBM Maintenance Services
JJC PROJECT NO.: Q16008

This Addendum forms a part of the Quotation Documents and modifies the original quote document as posted on the JJC website. Acknowledge receipt of this addendum as specified on page 3. FAILURE TO DO SO MAY SUBJECT BIDDER TO DISQUALIFICATION.

Questions Received:

1. I need serial numbers in order to provide a quote.
Send an email to purchasing@jic.edu to request serial numbers for the products listed.
2. Is there a previous contract for this equipment? If so, can you provide the contract number?
The Joliet Junior College Information Technology Department does not have the previous contract number.
3. Who was the awarded vendor?
This is the first time JJC is issuing a quote for these services. We're currently working with American Digital.
4. What was the cost of the last year's contract and is this the same equipment as last year's contract?
The college will not be publishing the cost of last year's contract. The equipment list has not changed.
5. Is the contract available for viewing?
The contract is not available at this time.
6. Is there a service/repair history report available?
No, we've only needed service a couple of times over 5 years. The last time we needed service was due to power outage.
7. Is all the equipment up and running?
Yes, this equipment is currently in use.

8. If this doesn't get awarded, will it be re-submitted to allow for 3rd Party Maintenance providers? As was stated in Addendum 1; this equipment can only be serviced by IBM Global Maintenance.

Joliet Junior College does not plan to solicit quotes for 3rd party maintenance providers.

End of Addendum #2



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Please acknowledge receipt of these addenda by including this page with your quote. Include your company name, printed name, title, and signature in your acknowledgement below. Failure to do so could result in disqualification of your quote.

Issued by:

Janice Reodus
Director of Business & Auxiliary Services
Joliet Junior College
815.280.6643

I acknowledge receipt of Addendum #2.

Company Name

Printed Name

Title

Signature