



Addendum No. 1
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DATE: October 22, 2014

Joliet Junior College
1215 Houbolt Road
Joliet, IL 60431

TO: Prospective Respondents
SUBJECT: Addendum No. 1
PROJECT NAME: Enterprise Password Management
JJC PROJECT NO.: R14013

This Addendum forms a part of the Bidding and Contract Documents and modifies the original bidding document as posted on the JJC website. ***Acknowledge receipt of this addendum as instructed on the last page.*** FAILURE TO DO SO MAY SUBJECT BIDDER TO DISQUALIFICATION.

Questions Submitted:

1. A few times in the RFP you refer to the desire for a cloud or SaaS type solution.
To be clear [our solution] is hosted locally in your environment. Our technicians will install all software on your existing hardware - however no additional hardware or software will be required.

In an attempt to save all of us a great deal of time I am wondering if in the case that you find a favorable solution that does not happen to be cloud or SaaS based would you still consider that bid for award?

Yes, we would consider the non-cloud (SaaS) based solution. The College is looking into acquiring an IaaS solution as well. We would then migrate the software on a cloud provided server that is in our domain.

2. How many IT personnel are there at JJC, and how many will have administrative access?

We have many IT personnel and some with administrative access. Please provide information on what limits your product may have regarding administrative access and delegation of duties (helpdesk password reset).

3. How many active directory users does JJC have?

3,500 Employees

9,523 FTE Students (85,000 student accounts in AD. Since we are a two year institution and have returning students, we purge student accounts every year by removing accounts that have not registered in 365 days)

4. Does JJC provide a self-service portal to its users?

Yes, a home grown version through our ERP system. Not user friendly.

5. What is the total number of students, faculty, staff, and alumni that may require password reset capabilities?

3500 Employees and 15,000 students active per year. System should be able to grow and handle up to 100,000 accounts.



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Issued by:

Janice Reodus
Director of Business & Auxiliary Services
Joliet Junior College
815.280.6643

I acknowledge receipt of Addendum #1

Company Name

Printed Name

Title

Signature