Addendum No. 1

DATE: June 25, 2025

Joliet Junior College
1215 Houbolt Road
Joliet, IL 60431

TO: Prospective Respondents
SUBJECT: Addendum No. 1
PROJECT NAME: **AI (Artificial Intelligence) Driven Campus Experience**
JJC PROJECT NO.:   R26001

This Addendum forms a part of the Bidding and Contract Documents and modifies the original bidding document as posted on the JJC website. Acknowledge receipt of this addendum in the space provided on the Bid Form. FAILURE TO DO SO MAY SUBJECT BIDDER TO DISQUALIFICATION.

Questions Received:

Question 1

Will you be open to use cloud native firewalls and infrastructure since that will help with costs
We are open to exploring a variety of infrastructure approaches, including cloud-native options, depending on alignment with our internal policies and broader IT considerations.

Question 2

Can we have a list of the document takers?
If "document takers" means other vendors bidding on this project, JJC is a public entity and this RFP is open to all vendors qualified to bid on this project. JJC does not know who will submit a proposal until the due date and time. JJC will not share proposal information until a contract is signed and only 3to comply with the Freedom of Information Act as described in the Proprietary Information clause in Appendix A.

Question 3

Has Joliet identified a budget for this initiative, and if so, is it possible to share? Is there a price above which proposals would not be accepted?

While a specific budget has not been finalized, this project is a strategic priority for the college and deploying innovative tools to enhance stakeholder engagement is an institutional commitment.

Question 4

Does Joliet wish to capture content at only its main campus, or does it wish to capture content at its extension campuses as well?
Joliet Junior College (JJC) does wish to capture content beyond just its main campus.

Question 5

What language does Joliet wish to provide translation for? Should that translation be provided by a native speaker?
Spanish. Yes, the translation should be provided by a native speaker to ensure cultural and linguistic accuracy.

Question 6

Should the 3D Mapping have way-finding capability?
Way-finding capability could be beneficial, but we're open to different levels of functionality based on what the vendor recommends and what aligns best with our needs.

Question 7

Is there an incumbent providing similar services to your institution? If yes, then please name the incumbent. If yes, then can you describe why you are proceeding with an RFP to procure services? Are there different / new services you'd like a new vendor to provide?
JJC currently does not have an incumbent providing similar services.

Question 8

As a private company, we require an NDA before we can provide a copy of our audited financial statements, thus would a D&B Report suffice for this requirement to assist Joliet in assessing our firm's financial health? If not, is Joliet willing to sign an NDA prior to the RFP submission deadline so that we may provide our audited financial statements in a protected manner?
JJC will not sign an NDA during the solicitation process. Please provide the information that you can to address the request. JJC will consider NDA for the top selected firms if more detailed information is needed.

Question 9

We are extremely cautious in sharing information that contains our security safe measures for data. Would JJC accept this information via a secured box link? IF SOC2 OR DISASTER RECOVERY ONLY: If not, is Joliet willing to sign an NDA prior to the RFP submission deadline so that we may provide this information in a protected manner?
JJC will not sign an NDA during the solicitation process. Please provide the information that you can address the request. JJC will consider NDA for the top selected firms if more detailed information is needed.

Question 10

Are you willing to accept an electronic signature in lieu of a wet ink signature on all forms?
Electronic signatures are acceptable.

Question 11

Will JCC be providing the video content for panoramic function or will vendor(s) be responsible for capturing video to be utilized for panoramic content?

JJC will not be providing video content for panoramic functions. Vendors will be responsible for capturing videos to be utilized for panoramic content.

Question 12

What are the top 3 outcomes you want from this virtual campus experience? (e.g., increase enrollment, boost engagement, reduce physical tour dependencies)

Joliet Junior College's top three desired outcomes for the virtual campus experience are to increase enrollment, boost engagement with prospective students and stakeholders, and reduce reliance on physical campus tours through immersive, AI-driven digital experiences.

Question 13

Who are the primary target audiences? Prospective students (domestic/international)? Parents? Alumni or community members? Prospective staff or faculty?

The primary target audiences for Joliet Junior College's virtual campus experience are prospective students (domestic), parents, alumni, community members, and potential staff or faculty.

Question 14

Do you have any benchmark institutions or experiences in mind that you'd like to emulate or surpass?

Joliet Junior College is especially interested in leveraging cutting-edge AI technologies to create a highly personalized, intelligent, and interactive virtual campus experience. We are looking to surpass traditional virtual tours by integrating advanced AI features such as conversational agents, adaptive content delivery, predictive engagement tools, and real-time data insights to set a new benchmark in higher education engagement.

Question 15

What are your internal success metrics for this project? (e.g., lead conversion, time spent on tour, system uptime, accessibility scores)

JJC's internal success metrics for this project include lead conversion rates from prospective students, time spent engaging with the virtual experience and compliance with WCAG 2.1 accessibility standards.

Question 16

Which JJC systems need to be integrated? ERP LMS (e.g., Canvas, Moodle) Admissions CRM Events Calendar Directory or SSO (Active Directory / Azure AD)

At this stage, we're still evaluating which systems may need integration. It will largely depend on the final scope of the project and what functionalities are proposed.

Question 17

Do you have any preference for where the solution is hosted? (e.g., Azure, AWS, on-prem?)

We don't have a firm preference at this time. Hosting options will be considered based on overall compatibility, security, cost, and ease of management.

Question 18

Are there existing APIs or API Management Services or documentation for the systems that will be integrated?

There may be existing APIs or documentation available for some systems, but that will need to be evaluated further as integration requirements are defined.

Question 19

Are there any constraints around internet bandwidth for AR/VR content delivery across student devices or kiosks on campus?

Connectivity is generally available across campus. That said, bandwidth capabilities and performance expectations vary depending on the specific use case and location. It is preferred to have little strain on our internet bandwidth.

Question 20

Do you already have digital assets (e.g., 3D building plans, drone footage, videos, scripts, branding elements)?

We can provide branding elements and collaborate with the selected vendor on scripting. However, we do not have existing 3D building plans or drone footage, and we are not equipped to produce those assets in-house.

Question 21

Am assuming all campuses of JJC's (six as now), can u share details of buildings, departments, or zones must be captured in 3D or video format?

While specific buildings or departments have not been identified, we expect the vendor to collaborate with JJC to determine which areas—such as academic departments, student services, labs, libraries, and community spaces—should be prioritized for 3D or video capture based on their strategic importance and visibility.

Question 22

Is the second language confirmed? How many other languages ? (e.g., Spanish or another?)
Spanish. Yes, the translation should be provided by a native speaker to ensure cultural and linguistic accuracy.

Question 23

Will subcontractors be allowed to work under your policies, or do you require full-time, US-based staff only?

Subcontractors are allowed but need to be disclosed and approved by the college before the project begins. The college strongly prefers full-time U.S.-based contractors but is willing to consider alternatives. JJC reserves the right at its own discretion to reject all proposed subcontractors

Question 24

Are there internal JJC teams that will collaborate on content creation, or should we provide full creative direction?

Joliet Junior College has a marketing and creative department that will be actively collaborating on content creation. While we welcome the vendor's creative expertise, full creative direction is not required—this will be a collaborative effort to ensure alignment with JJC's brand and messaging. There may be some internal collaboration on content, but the level of involvement will depend on project needs and resource availability at the time.

Question 25

Do you expect perpetual licensing or subscription-based pricing?

We're open to different licensing models and will consider what best aligns with our long-term goals and budget considerations.

Question 26

Which elements of your 2024–2027 Strategic Plan are most relevant to this virtual campus experience? (e.g., equity, enrollment growth, sustainability, digital engagement?)

The most relevant elements of Joliet Junior College's 2024–2027 Strategic Plan to this virtual campus experience are equity and inclusion, enrollment growth, digital engagement, and student lifecycle support.

Question 27

How do you envision this project supporting your SEM 4.0 goals for student lifecycle and access expansion?

This project supports JJC's SEM 4.0 goals by enhancing the student lifecycle through personalized, AI-driven engagement and expanding access via a virtual, bilingual, and accessible platform that removes traditional barriers to enrollment.

Question 28

Would you like this solution to serve as a recruiting tool for both credit and non-credit programs (including dual-credit high school students)?

We are open to both.

Question 29

Do you expect the platform to support community engagement or workforce training use cases as well?

Those possibilities haven't been ruled out. The immediate focus should be on the core goals outlined in the RFP.

Question 30

Are there specific ADA or WCAG 2.1 AA features you'd like prioritized (e.g., screen reader compatibility, keyboard nav, closed captioning)?

We prefer prioritizing key WCAG 2.1 AA features such as screen reader compatibility, keyboard navigation, closed captioning for all video content, high-contrast visual options, and descriptive alt text for images to ensure full accessibility for all users.

Question 31

You mention the *Commitment to diversity considerations may include: Business Enterprise Program (BEP) certification or utilization that meets or exceeds the college's 30% goal. Can you confirm this solicitation bid has this requirement and that agencies must meet the 30% goal? Or is this a "nice to have" with a selected partner?

The 30% goal is aspirational.

Question 32

Does JJC have a native iOS app or web app that students access today (beyond the security app?)

JJC does not have a native IOS app or web app that students access today.

Question 33

Do you have a preferred tech stack for the AI-driven elements?

There's no specific tech stack mandated at this time. We're open to vendor recommendations that align with best practices and meet project objectives.

Question 34

Is JJC using any AI solutions today, can you describe? We see the "Wiley Wolf Chatbot" on the public site. Where else are you leveraging AI solutions and which ones? What is the usage/level of engagement on the Chatbot and any other AI tools in place today?

At this time, the college is exploring AI through a few initiatives, including the Wiley Wolf Chatbot on the public site, Microsoft CoPilot, and a system called CanyonGBS. These tools are being used in varying capacities across departments, but detailed usage metrics or engagement levels aren't something we can fully share at this stage.

Question 35

Who on the JJC side will be involved in the evaluation and decision making for this project?

A cross-functional committee, comprising representatives from key departments, forms the evaluation team and will guide the inclusion of content categories such as department videos, room interiors, and student services to ensure the virtual experience aligns with institutional goals.

Question 36

Can you confirm that JJC is comfortable with the majority of work being conducted virtual vs on site? Is this delineation up to the agency?

JJC is comfortable with the majority of the work being conducted virtually. However, we anticipate that certain components—such as video capture, panoramic photography, or on-site assessments—will require vendor presence on campus. The development and integration of the platform itself can be completed remotely, and vendors are expected to clearly delineate which tasks will be on-site versus virtual in their proposal.

Question 37

What is the expected budget for the project (even range is helpful-- $500k, $750k $1M+)? Is there a budget threshold that is not feasible for JJC? **While a specific budget has not been finalized, this project is a strategic priority for the college and deploying innovative tools to enhance stakeholder engagement is an institutional commitment.**

Question 38

System Integrations: What platforms are currently used for the following and what integrations are envisioned: Student admissions portal? Campus event management? Learning Management System (LMS)? ERP or HR systems?

Several platforms are currently in place for these functions, but the specific systems and any envisioned integrations are still being evaluated as part of the project's scope. Integration needs will depend on final use cases and priorities.

Question 39

Delivery Methods: Is the solution expected to be delivered to the end-user (students, prospective students, campus community) on the web (via a web browser)? Or a mobile application is also required?

The primary expectation is VR/AR web accessibility, but we're open to additional delivery methods—such as mobile applications—depending on what best supports usability and reach.

Question 40

Data Hosting: Is JJC open to U.S.-based cloud-hosted solutions (e.g., AWS, Azure), assuming all data resides within the United States? Or is this expected to be hosted on JJS servers?

We are open to U.S.-based cloud-hosted solutions, provided they meet security, compliance, and data residency requirements. On-prem hosting may also be considered, depending on the final solution design.

Question 41

On-Site Work: Are there any expected on-campus requirements for any phases of the project (e.g., content/media capture, interviews, training)?

There may be some on-site needs depending on the project proposal, such as media capture or stakeholder engagement, but the extent of this will be determined as planning progresses.

Question 42

Any specifics on AR/VR features expected in the solution?

We're still exploring what AR/VR could look like in this context and don't have firm expectations yet. We're open to a range of ideas and would welcome vendor input on what features or approaches might add the most value.

Question 43

VR Requirements: Are there any specific VR hardware devices (e.g., Meta Quest, HTC Vive) JJC expects compatibility with?

Meta Quest 2/3/3s   Pico 3/4

Question 44

Analytics Tools: Does JJC have a preferred analytics or business intelligence platform (e.g., PowerBI, Tableau, Custom Management Dashboard, etc)?

There's no strict preference at this time. We're open to different analytics or dashboard solutions, depending on what best fits the project proposal's needs and integrates smoothly with our existing environment.

Question 45

CRM & Lead Capture: Does JJC use a CRM system? If so, which one? Should lead capture forms integrate directly into this CRM or remain standalone/exportable? CRM & Lead Capture: Does JJC use a CRM system? If so, which one? Should lead capture forms integrate directly into this CRM or remain standalone/exportable?

We do not have a current CRM, but one is expected in the next 12-24 months.

Question 46

Media Creation: Is the vendor expected to produce original content such as video, drone footage, or animations? Will any raw media, maps, footage, or design assets be provided by JJC?

The need for original content creation will depend on the final proposal's scope. JJC may be able to provide some existing media or assets, but the availability and format of those materials will need to be reviewed during planning.

Question 47

Data Access Will administrative access to JJC's network or systems be required? If yes, should we assume background checks will be required for all staff accessing the system?

At this point, it's unclear whether administrative access will be necessary. If access is required, appropriate security protocols—including background checks—may be part of the process, but those details would be determined later in coordination with internal IT and security teams.

Question 48

Training Scope: How many administrative users and end-users are expected to receive training?

This has not been determined.

Question 49

Project Stakeholders: Who are the primary stakeholders involved in project oversight (e.g., marketing, admissions, IT)? Will a dedicated JJC project manager be assigned to this engagement?

Primary stakeholders will include JJC's marketing, admissions, and IT departments. A dedicated project manager from JJC will be assigned to oversee the engagement and coordinate collaboration across departments.

Question 50

Third-Party Dependencies: Are there any required vendors or systems we must integrate with? Are there preferred technology providers we should consider aligning with?

There are no mandated third-party vendors or systems at this time. Any alignment with technology providers will depend on compatibility, project needs, and recommendations made during solution planning.

Question 51

Performance Expectations: Besides the stated uptime requirement, are there other performance benchmarks (e.g., page load time, system latency) we should meet?

No specific performance benchmarks have been defined beyond general reliability expectations. However, we do expect a smooth, responsive user experience, and are open to vendor recommendations on best practices for performance.

Question 52

Post-Deployment Updates: Will the vendor be responsible for content curation and updating or functionality updates post-launch? If yes, how frequently are such updates expected?

The level of vendor involvement in content or functionality updates will depend on internal capacity and the nature of the updates. Frequency and scope can be discussed as part of ongoing support planning.

Question 53

Evaluation of Success: What specific outcomes or KPIs will JJC use to measure the success of this project?

KPIs have not been determined.

Question 54

Content Review & Branding: Will JJC require review/approval of all visual design, copy, and media before deployment? Are there existing brand or accessibility guidelines we must adhere to?

Yes, Joliet Junior College will require review and approval of all visual design, copy, and media before deployment, and all content must adhere to the college's existing brand and accessibility guidelines.

Question 55

Please provide a list of campuses to be included, including satellite or extension campuses.

While specific buildings or departments have not been identified, we expect the vendor to collaborate with JJC to determine which areas—such as academic departments, student services, labs, libraries, and community spaces—should be prioritized for 3D or video capture based on their strategic importance and visibility.

Question 56

For each building to be mapped, please indicate: -Building name -Number of floors - Approximate square footage

While specific buildings or departments have not been identified, we expect the vendor to collaborate with JJC to determine which areas—such as academic departments, student services, labs, libraries, and community spaces—should be prioritized for 3D or video capture based on their strategic importance and visibility.

Question 57

How many non-building landmarks would you like to have included within the scope of this project? (e.g., parks, monuments, sports fields, parking lots, gates, walking trails, ect)

While specific buildings or departments have not been identified, we expect the vendor to collaborate with JJC to determine which areas—such as academic departments, student services, labs, libraries, and community spaces—should be prioritized for 3D or video capture based on their strategic importance and visibility.

Question 58

How many digital kiosks or signage touchpoints are planned for wayfinding deployment?

We're looking for vendors to provide recommendations on what would be most effective based on their experience and the goals outlined in their proposal. Please provide any recommendations in the proposal provided.

Question 59

Is there an existing JJC mobile application for which integration is desired? If so, please provide a brief description of the application and its developer to help us understand the integration requirements.

JJC does not have a mobile application at this time.

Question 60

Please describe any specific content categories (e.g., department videos, room interiors, student services) to be included in the virtual experience.

Specific content categories haven't been finalized. We're open to vendor suggestions on what types of content would create the most engaging and informative virtual experience.

Question 61

What structured data feeds (e.g., event calendars, course catalogs, staff directories) or API/file formats will be provided for integration? (e.g., JSON, XML, iCal)

The availability and format of structured data feeds will depend on the systems involved. Common formats like JSON, XML, or iCal may be possible, but specifics will need to be worked out during the planning and integration phase.

Question 62

On a scale of 1–10, how important is real-time indoor mobile positioning using Bluetooth beacons or similar?

At this stage, it's difficult to assign a specific priority level. We're open to exploring real-time positioning if it adds meaningful value, but it's not currently a defined requirement. Vendors are encouraged to share their perspective on its usefulness within the overall solution.

Question 63

On a scale of 1–10, how important is it to have a credentialed access layer for faculty/staff users in addition to the public-facing experience?

This hasn't been formally prioritized yet, but it could be valuable depending on what is proposed. We encourage vendors to include their perspective on its importance and potential benefits in the context of their proposed solution.

Question 64

What additional languages (if any) beyond English and Spanish should be supported?
Spanish.

Question 65

Are there existing media players, displays, kiosks, or AV systems that must be integrated into the solution?

There is existing AV infrastructure on campus, but no specific systems have been identified for required integration at this time. Vendors are welcome to suggest integration approaches based on their solution design.

Question 66

What is the desired go-live window (e.g., Fall 2025, Open House in Spring)?
This has not been determined. We will collaborate with vendor for timeline.

Question 67

Has the College already evaluated any AI-powered campus tour solutions (e.g., through a product demo, pilot, or market scan)? If so, could you share any capabilities or user experiences that stood out as especially aligned with your vision?

This initiative should be considered a new, forward-thinking project that leverages emerging technologies to create a groundbreaking digital campus experience. Rather than relying on past models, the goal is to push boundaries and set a new standard for innovation, accessibility, and engagement in higher education.

Question 68

Of the requested components—such as AI chat, 3D mapping, panoramic video, and AR—are there any that your team has already seen implemented together in a single solution or platform?

We haven't fully explored all possible combinations of those components yet, so we're open to seeing how vendors might approach integrating them within their proposed solution.

Question 69

For planning purposes, are there any prior reference projects, vendor proposals, pilot attempts, or internal documents that you'd like us to consider to ensure alignment with stakeholder expectations?

This initiative should be considered a new, forward-thinking project that leverages emerging technologies to create a groundbreaking digital campus experience. Rather than relying on past models, the goal is to push boundaries and set a new standard for innovation, accessibility, and engagement in higher education.

Question 70

Are any of the following solution features—such as advanced 3D mapping, panoramic walkthroughs, layered motion graphics, or real-time AI chat—already in place in any capacity (e.g., pilot, partial implementation, vendor showcase)?
A partial panoramic view of one of our buildings is available.

Question 71

How critical is it that the proposed solution be delivered by a single vendor as a unified platform versus a coordinated effort with best-in-class partners?
We don't have a strong preference at this point. We're open to either a single-vendor solution or a coordinated approach, as long as the final product is cohesive and well-managed.

Question 72

Have you identified any integration or compatibility requirements related to prior work—such as specific content formats, platforms (Unity, Three.js), or LMS/CRM integrations?
No specific integration or compatibility requirements have been finalized yet. We're open to vendor recommendations based on what aligns best with the project goals and any applicable systems.

Question 73

To help us align the proposal with your goals and available budget, could you indicate which of the following features are required for Day 1 delivery, and which may be considered "nice to have" if funding allows? • AI-driven chat or virtual guides • High-fidelity 3D campus mapping • Panoramic video and animation • Augmented/virtual reality integration • Layered motion graphics for storytelling • Lead capture with CRM integration • Bilingual (English/Spanish) support
We aim to be forward-focused and embrace emerging technologies, so features like AI-driven chat, lead capture, and bilingual support are essential for Day 1, while immersive elements like AR/VR, 3D mapping, and motion graphics are ideal for future phases as budget allows.

Question 74

For each of the above features, could you describe an ideal user experience or "day in the life" scenario where the feature adds meaningful value? For example: • Who is the user (e.g., parent, high school senior, new faculty)? • What are they trying to do or understand? • What result or engagement outcome do you expect?

Rather than detailing individual user scenarios, we want to emphasize that this project is designed to be forward-thinking, immersive, and cutting-edge. Each feature—whether AI-driven chat, 3D mapping, or AR integration—contributes to a next-generation digital experience that reflects Joliet Junior College's commitment to innovation, accessibility, and student engagement. The goal is to create a dynamic platform that evolves with technology and user expectations.

Question 75

Are there specific stakeholders—such as admissions, facilities, or marketing—who have strongly advocated for certain features?

This project reflects a collaborative vision across departments such as admissions, marketing, and IT. The emphasis on AI, immersive media, and accessibility signals a shared commitment to delivering a forward-thinking, student-centered experience that leverages cutting-edge technology to engage and inform.

Question 76

Are any of these aligned to enrollment, accessibility, or DEI initiatives?

Yes, several features directly support JJC's goals around enrollment, accessibility, and DEI. AI chat and lead capture aid recruitment, WCAG compliance ensures accessibility, and bilingual support and supplier diversity reflect DEI priorities—all reinforcing a forward-thinking, inclusive experience.

Question 77

If we were to propose a phased deployment, which elements would be most critical for inclusion in Phase 1, and which can follow in a future phase?

We're open to a phased deployment and will collaborate with the selected vendor to define the most effective rollout. Phase 1 should prioritize high-impact features like AI-driven chat, lead capture, and bilingual support, while future phases can expand into immersive elements such as 3D mapping, AR/VR, and motion graphics. AI and emerging technologies will remain central to our approach throughout.

Question 78

Have any of the requested features been piloted before—either by JJC internally or with a previous vendor—and what were the outcomes or lessons learned?

This initiative represents a bold step forward as we aim to create something entirely new and cutting-edge. Our goal is to leverage emerging technologies to deliver an immersive, AI-driven experience that sets a new standard for digital campus engagement.

Question 79

From a compliance and inclusivity perspective, are there any non-negotiable technical requirements we should be aware of (e.g., WCAG AA for all media, 100% parity between English and Spanish content, specific browser/device constraints)?
All features must comply with WCAG 2.1 accessibility standards, include bilingual (English and Spanish) support, and ensure U.S.-based data hosting and processing. These requirements reflect JJC's commitment to inclusivity, accessibility, and data security, and should be treated as non-negotiable in the proposed solution.

Question 80

Are there any time-sensitive events (e.g., Open House, Fall Preview Day, Board review) driving a need for certain components to be operational by a specific milestone?
No.

Question 81

Will JJC provide access to its Active Directory or SSO systems for authentication and user role assignment?
Access to authentication systems like Active Directory or SSO may be considered if needed, but any such access would depend on internal security reviews and project requirements.

Question 82

Does JJC prefer integration with specific platforms (e.g., Ellucian Banner, Slate CRM, etc.) for admissions and scheduling data?
There's no firm preference at this time. Integration options will depend on project needs and compatibility with existing systems, which can be discussed further during planning.

Question 83

Are there existing digital signage players or kiosk systems that we should integrate with?
There are digital signage players in place across campus, but specific integration requirements haven't been defined yet. Vendors are encouraged to propose how their solution could complement or integrate with existing systems if appropriate.

Question 84

What is the College's preferred cloud platform (if any)—e.g., AWS, Azure, or private hosting?
The College does not have a strictly defined preference at this time. We're open to vendor recommendations based on security, performance, and cost-effectiveness.

Question 85

Will JJC require dedicated environments for staging, UAT, and production, or is a shared SaaS model acceptable?
This has not been formally determined yet. We're open to either dedicated environments or a shared SaaS model, depending on what best supports testing, stability, and security needs.

Question 86

Are there any network security requirements beyond those listed in the Third-Party Access Agreement?

At this time, any additional network security requirements would be evaluated on a case-by-case basis. The Third-Party Access Agreement outlines the primary expectations, but further requirements may emerge during the review and implementation process.

Question 87

Would JJC prefer training to be delivered live, on-demand, or hybrid?

No preference.

Question 88

Are there existing penetration testing or security audit schedules JJC would require us to align with?

Any internal penetration testing or security audit information that would require vendor action would be shared after a bid is awarded, in alignment with internal security protocols.

Question 89

Are there any buildings currently under construction, renovation, or planned expansion that we should consider in the 3D mapping, kiosk locations, or future deployment phases?

No.

Question 90

Should outdoor wayfinding (e.g., walking paths between buildings or from parking lots) be included in the experience, or is the solution focused on indoor navigation only?

We're open to both indoor and outdoor wayfinding, and it should be included in the proposal at the vendor's discretion. Vendors are encouraged to include recommendations based on what they believe would offer the most value to users.

Question 91

Are ADA-accessible entrances, elevators, and restrooms required to be highlighted or prioritized within indoor navigation or 3D mapping layers?

Compliant with WCAG 2.1 accessibility standards and emphasizing inclusive design, which strongly implies that such features should be considered essential for an accessible and equitable virtual campus experience.

Question 92

Who at JJC is responsible for coordinating media collection (e.g., video walkthroughs, drone footage, 360° imagery)? Will these assets be created by your team, a third-party vendor, or should they be included in our scope?

Vendors should assume media creation could be part of their scope and are encouraged to include it in their proposal, along with any coordination needs.

Question 93

Do any existing media assets (e.g., high-resolution images, VR tours, department videos) already exist that should be reused or referenced?

There may be some existing media assets available, but their relevance and usability will need to be assessed after a proposal is accepted.

Question 94

Will JJC provide approved scripts, voiceovers, or translations for bilingual content, or should we include professional translation and voiceover in the proposal?

If a vendor believes these elements align with the project scope, they may choose to include them in their proposal.

Question 95

What level of real-time data accuracy is expected for integrations such as room availability, staff directories, or event calendars? Is daily sync sufficient, or is near real-time (via API/webhook) expected?

The required level of data accuracy and sync frequency hasn't been finalized. Vendors may propose what they believe is appropriate based on the intended use and functionality of their solution.

Question 96

Will integration to internal systems (e.g., class scheduling or facilities management) be read-only, or is bidirectional data exchange anticipated (e.g., to trigger check-ins or log inquiries)?

Vendors may propose what they believe is most appropriate based on their solution and its intended use.

Question 97

What platforms or technologies are used today for digital signage, visitor management, or room scheduling — and should this wayfinding solution interoperate with them?

While specific platforms currently in use at JJC for digital signage, visitor management, or room scheduling are not detailed in the RFP, the proposed wayfinding solution should be designed with forward-thinking interoperability in mind. It should be capable of integrating with both existing systems and emerging technologies to support a seamless, future-ready campus experience.

Question 98

Who will be the decision-making authority during implementation — marketing, IT, facilities, or a cross-functional committee?

Cross-functional committee.

Question 99

Has the College already identified internal champions or "power users" who can participate in user testing, UAT, and training?

Internal participants for user testing, UAT, and training have not been formally designated at this stage. This will be determined as the project moves forward.

Are there specific departments (e.g., Disability Services, Admissions, Facilities) that have compliance or branding requirements we should incorporate early into the design process?

Yes, departments like Disability Services, Admissions, Facilities, IT, and Marketing should be involved early to ensure accessibility compliance, accurate campus representation, secure system integration, and alignment with JJC's branding and recruitment goals.

Addendum #1

DATE: June 25, 2025

Joliet Junior College
1215 Houbolt Road
Joliet, IL 60431

TO: Prospective Respondents
SUBJECT: Addendum No. 1
PROJECT NAME: **AI (Artificial Intelligence) Driven Campus Experience**
JJC PROJECT NO.:   R26001

Please acknowledge receipt of these addenda by including this page with your proposal. Include your company name, printed name, title, and signature in your acknowledgement below. Failure to do so could result in disqualification of your bid.

Issued by:

Matt Stephenson
Senior Director of Business & Auxiliary Services
Joliet Junior College
815.280.6643

I acknowledge receipt of Addendum #1.

_____
Company Name

_____
Printed Name

_____
Title

_____
Signature