

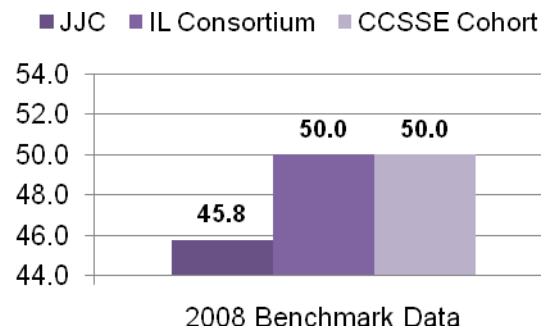
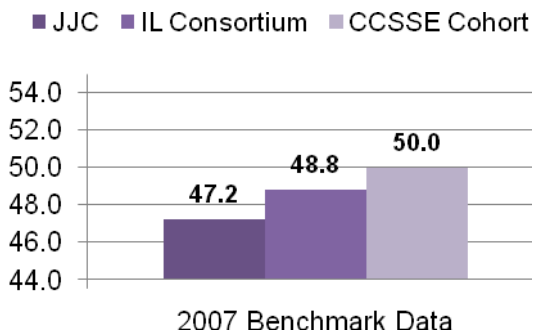
### Support for Learners

Students perform better and are more satisfied at colleges that are committed to their success and cultivate positive working and social relationships among different groups on campus. Community college students also benefit from services targeted to assist them with academic and career planning, academic skill development, and other issues that may affect both learning and retention. The seven survey items contributing to this benchmark include the following:

*How much does JJC emphasize*

- Providing the support students need to help them succeed at JJC
- Encouraging contact among students from different economic, social, and racial or ethnic backgrounds
- Help students cope with non-academic responsibilities (work, family, etc.)
- Providing the support students need to thrive socially
- Providing the financial support students need to afford their education
- Students to use academic advising/ planning services
- Students to use career counseling services

Benchmark Scores – All Students					
JJC		IL Consortium		CCSSE Cohort	
2007	2008	2007	2008	2007	2008
47.2	45.8	48.8	50.0	50.0	50.0



### Academic Challenge - JJC Responses

9b. Providing the support you need to help you succeed at this college		
Reply	2007	2008
Very little	4.3% (27)	4.4% (27)
Some	28.1% (178)	22.9% (140)
Quite a bit	40.6% (258)	47.9% (292)
Very much	26.9% (171)	24.9% (152)
9c. Encouraging contact among students from different economic		
Reply	2007	2008

Very little	17.2% (109)	21.3% (130)
Some	32.2% (203)	38.0% (232)
Quite a bit	32.1% (203)	28.9% (176)
Very much	18.5% (117)	11.8% (72)
<b>9d. Helping you cope with your non-academic responsibilities (work, family, etc.)</b>		
<b>Reply</b>	<b>2007</b>	<b>2008</b>
Very little	45.5% (289)	44.4% (270)
Some	33.7% (214)	34.9% (212)
Quite a bit	14.9% (94)	16.4% (100)
Very much	6.0% (38)	4.4% (27)
<b>9e. Providing the support you need to thrive socially</b>		
<b>Reply</b>	<b>2007</b>	<b>2008</b>
Very little	30.3% (189)	31.9% (193)
Some	39.3% (246)	41.0% (248)
Quite a bit	20.1% (125)	20.7% (125)
Very much	10.3% (64)	6.4% (39)
<b>9f. Providing the financial support you need to afford your education</b>		
<b>Reply</b>	<b>2007</b>	<b>2008</b>
Very little	34.1% (213)	36.4% (220)
Some	27.5% (173)	26.8% (162)
Quite a bit	23.4% (147)	22.2% (134)
Very much	15.0% (94)	14.6% (88)
<b>13a1. Frequency: Academic advising/planning</b>		
<b>Reply</b>	<b>2007</b>	<b>2008</b>
Do not know/N.A.	15.3% (98)	11.0% (66)
Rarely/never	45.0% (287)	44.2% (265)
Sometimes	32.2% (205)	210 (46.2%)
Often	7.6% (48)	9.9% (60)
<b>13b1. Frequency: Career counseling</b>		
<b>Reply</b>	<b>2007</b>	<b>2008</b>
Do not know/N.A.	26.9% (171)	21.4% (128)
Rarely/never	48.8% (310)	46.9% (280)
Sometimes	19.5% (124)	27.3% (163)
Often	4.8% (31)	4.4% (27)